High Well School Online Safety Newsletter November 2026

At High Well, we are committed to offering support to parents to keep their children safe online. If you have any concerns or require any advice, please do not hesitate to contact Online Safety Lead and Deputy Headteacher, Adrian Coates, or any of the Safeguarding Team. Please see below for advice on dealing with some of the main online risks young people are currently facing.

Harmful Content and Algorithms

Short-form video platforms can recommend distressing, extreme or inappropriate content. Monitor and regularly discuss what your child is viewing online.

Online Scams and Fake Accounts

Young people are increasingly targeted by phishing messages, fake competitions and requests for personal information. Remind them never to share passwords and personal information.

Gaming and In-Game Chat Risks

Many games include voice and text chat features. Talk with your child about who they are communicating with and review privacy settings together. See the guides below for help with privacy settings.

Sharing Images and Personal Information

Encourage young people to think carefully before sharing photos, videos or personal details. Once shared, content can be difficult to remove. Childline do have a 'Report Remove' facility which offers support in removing certain images.

Where to Find Help - Key Online Platforms & Guides

- **Internet Matters**: Provides step-by-step instructions to set up parental controls and privacy settings across specific networks, devices, apps, and games, as well as family digital agreement templates.
- **UK Safer Internet Centre**: Offers practical advice, safety resources, and tips to help parents support safe and positive internet use.
- **NSPCC Online Safety Hub**: Features guidance on setting up parental controls, handling online games, video apps, and talking to children about safety. You can also call their helpline at **0808 800 5000**.
- **GOV.UK Kids Online Safety**: Offers official resources on device controls, age ratings, the Online Safety Act, and conversation tools like Childnet's family agreement.